



RETURN & EXCHANGE POLICY

RETURNS & EXCHANGES:

If your shipment appears to be damaged, don't accept it unless the damage is marked on the bill, invoice or packing slip by the carrier. To return or exchange a product, please send an e-mail to customerservice@rubatomouthpieces.com or through the "contact us" form on the Site within 30 days of purchase. Further instructions will be provided via e-mail. We do not take title to returned items until the item arrives at our facility.